

A meeting of the **OVERVIEW AND SCRUTINY PANEL (ECONOMIC WELL-BEING)** will be held in **CIVIC SUITE 0.1A, PATHFINDER HOUSE, ST MARY'S STREET, HUNTINGDON, PE29 3TN** on **THURSDAY, 8 SEPTEMBER 2011** at **7:00 PM** and you are requested to attend for the transaction of the following business:-

**Contact
(01480)**

APOLOGIES

1. MINUTES (Pages 1 - 6)

To approve as a correct the Minutes of the meeting held on 7th July 2011.

**Mrs C Bulman
388234**

2. MEMBERS' INTERESTS

To receive from Members declarations as to personal and/or prejudicial interests and the nature of those interests in relation to any Agenda Item. Please see Notes 1 and 2 below.

3. LOCAL GOVERNMENT ACT 2000 - FORWARD PLAN (Pages 7 - 12)

A copy of the current Forward Plan, which was published on 15th August 2011, is attached. Members are invited to note the Plan and to comment as appropriate on any items contained therein.

**Mrs H Taylor
388006**

4. CALL CENTRE OPTIONS BEYOND 2012 (Pages 13 - 26)

To consider a report by the Head of Information Management Division regarding the options for the District Council's Call Centre prior to its consideration by the Cabinet.

**C Hall
388116
M Hinton
388196
J Barber
388105**

5. DISABLED FACILITIES GRANT BUDGET (Pages 27 - 32)

To consider and comment on a report by the Head of Housing Services prior to its submission to the Cabinet.

**S Plant
388240**

6. FINANCIAL FORECAST (Pages 33 - 56)

To consider and comment on a report by the Head of Financial Services prior to its submission to the Cabinet.

**S Couper
388103**

7. WORKPLAN STUDIES (Pages 57 - 64)

To consider with the aid of a report by the Head of Legal and Democratic Services the Panel's programme of studies.

**Mrs C Bulman
388234**

8. **OVERVIEW AND SCRUTINY (ECONOMIC WELL-BEING) - PROGRESS** (Pages 65 - 68)

To consider a report by the Head of Legal and Democratic Services.

Mrs C Bulman
388234

9. **SCRUTINY** (Pages 69 - 74)

To scrutinise decisions taken since the last meeting as set out in the Decision Digest and to raise any other matters for scrutiny that fall within the remit of the Panel.

Dated this 31st day of September
2011



Head of Paid Service

Notes

1. *A personal interest exists where a decision on a matter would affect to a greater extent than other people in the District –*
 - (a) *the well-being, financial position, employment or business of the Councillor, their family or any person with whom they had a close association;*
 - (b) *a body employing those persons, any firm in which they are a partner and any company of which they are directors;*
 - (c) *any corporate body in which those persons have a beneficial interest in a class of securities exceeding the nominal value of £25,000; or*
 - (d) *the Councillor's registerable financial and other interests.*
2. *A personal interest becomes a prejudicial interest where a member of the public (who has knowledge of the circumstances) would reasonably regard the Member's personal interest as being so significant that it is likely to prejudice the Councillor's judgement of the public interest.*

Please contact Mrs Claire Bulman, Democratic Services Officer, Tel 01480 388234 / email Claire.Bulman@huntingdonshire.gov.uk if you have a general query on any Agenda Item, wish to tender your apologies for absence from the meeting, or would like information on any decision taken by the Committee/Panel.

Specific enquiries with regard to items on the Agenda should be directed towards the Contact Officer.

Members of the public are welcome to attend this meeting as observers except during consideration of confidential or exempt items of business.

If you would like a translation of Agenda/Minutes/Reports or would like a large text version or an audio version please contact the Democratic Services Manager and we will try to accommodate your needs.

Emergency Procedure

In the event of the fire alarm being sounded and on the instruction of the Meeting Administrator, all attendees are requested to vacate the building via the closest emergency exit.